

A monthly newsletter tracking Tennessee Tech's progress toward implementation of its new Enterprise Resource Planning (ERP) system.

### September 2024

The Talon project team conducted several discovery sessions during September as part of the "Define" phase of the project that focused on mapping and technical design for business, finance, and HR processes. These sessions will continue into October and will be used for Conference Room Pilot 1 (CRP 1), which will be conducted in November and will serve as the first functional testing of the Talon system. After CRP 1 is complete, refinements to the Talon system will be made based on lessons learned from testing, as well as embedding Tech-tailored business processes and system configuration for CRP 2 testing that is scheduled for February to March 2025.

# Talon Business Partner Network (BPN)

A key element of the Talon project is building understanding and obtaining input and feedback from end-users who use business, finance, and HR systems to support faculty and staff across campus.

With this in mind, the Business Partner Network (BPN) was created that includes thirty-six staff members from across campus.



These Business Partners were appointed based on their position duties, expertise, and collaboration with HR and/or Business/Finance Offices, and their knowledge of department-level operations. BPN members will be integral to the success of the Talon project by providing input, promoting awareness, sharing information, previewing system demonstrations, and assisting with training and use of the Talon system in their areas.

A kickoff meeting for the BPN was held on September 16 that was filled with excitement, interest, and inquiry. Please see the BPN members on the **Talon website**.

# Talon Campus Townhall

### Talon campus townhall

A Talon townhall was held on September 17<sup>th</sup> and was open to the campus community. The townhall was attended by over 75 in-person attendees and 130 virtual participants that included comments from President Oldham and Dr. Claire Stinson, Executive Sponsor, that was followed by an overview of the project and a question-and-answer session.

The Talon project team extends a huge thank-you to everyone who attended and looks forward to future Town Halls that will be held to provide information, updates, and a forum to ask questions as the project moves forward.

If you were not able to attend the Town Hall, you can review the recording on the <u>Talon</u> <u>website</u>.

## Talon Talks

In this month's Talon Talks, Associate Vice President for Human Resources Kevin Vedder shares about the recent Talon BPN kickoff meeting, and meeting attendees share in their own words why Talon will make a positive difference in their day-to-day. Watch below:



## Don't forget!

Don't forget to visit the Talon project website at <a href="www.tntech.edu/talon">www.tntech.edu/talon</a> that contains project information, news, and resources, and please reach out to the Talon team members anytime with questions or feedback at <a href="mailto:erptalon@tntech.edu">erptalon@tntech.edu</a>.

You can also stay apprised of our implementation timeline **here** and find a list of frequently asked questions **here**.

